



WorkinWith
Stronger Together

Focus HR ServiceNow





Customer Service

- Credit limit
- Credit note and collection
- Customer master data
- Customer onboarding
- Product recall
- Product return
- Field service
- Compliant Management

Security

- Badge & building access
- Information security
- Visitor management

Audit, Risk, & Compliance

- Compliance statement
- External audit management
- Internal audit management

Workplace

- Accommodation
- Health and safety
- Home office
- Office
- Maintenance
- Printing
- Restaurant
- Transportation
- Workshop/Factory

Vendor Management

- Vendor audit and risk
- Vendor master data
- Vendor on/offboarding
- Vendor performance

Communication

- External speaking
- Internal comm. campaign

Tech

- Bring your own device
- Hardware
- Software
- Development services
- IT Infrastructure

Sourcing & Procurement

- Procurement Service Management
- Contract review
- NDA
- Contract negotiation
- RFx
- Vendor selection

People & Global Talent

- Benefits
- Compensation
- On/off boarding
- Life events
- Pension
- Personal growth
- Personal Time Off (PTO)
- Time Management

Brand, Content & Marketing

- Marketing campaign
- Corporate website
- Content creation
- Creative services
- Event sponsorship

Payroll & Commission

- Commission
- Payroll
- Payroll master data
- Timecard

Legal and Corp. Affairs

- Immigration
- Work permit
- Intellectual property
- Legal research
- Merger and acquisition
- Legal dispute

Meetings & Events

- Catering
- Event organization
- Event special equipment

Real Estate

- Lease
- Investment

Travel & Expenses

- Credit card
- Expenses
- Travel insurance
- Visa
- Vaccination

Finance & Control

- Account Payable
- Account Receivable
- Financial close
- Financial reporting
- Finance master data
- General ledger



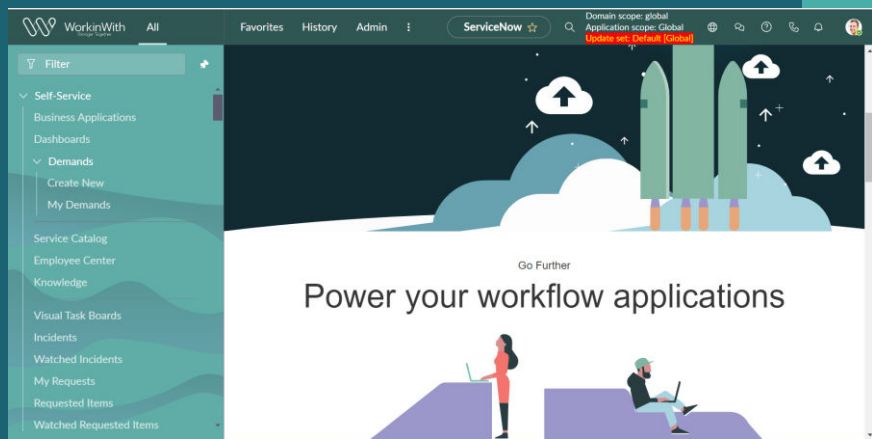


HR SERVICE DELIVERY

An ideal HR solution for users

Boost Employee experience by making it easy for your staff to get the information they need in one place.

Reduce costs and cases with AI-powered self-service while gaining visibility into the skills of your workforce to unlock talent and help grow the business.



HR Case & Knowledge

Handle employee requests faster for a better service experience.



Employee Center Pro

Ensure everyone's involvement, productivity, and access to information.



Agent Workspace

Is a new re-factored workspace for HR agents



Employee Relation

Automates processes and supports workforce development.



Manager Hub

increases managers self-service and proactive engagement with their team.



Employee Journey Management

Deliver personalized cross-functional employee journeys.



Case Management

Improves the quality of these services by enabling HR teams and service desks to do more, more efficiently.



Reservation Management

Simplify bookings with one-click self-service.



Indoor Mapping

Create and manage indoor mapping for employee workplace experiences.



Visitor Management

Greet guests with a smooth check-in process.



Space Management

Manage space to meet changing workplace needs.



Move Management

Optimize remote work time.



Legal Service Delivery

Provide legal services tailored to the needs of your HR.



Employee Growth & Development

Empower your employees to take ownership of their career development.



Skills Intelligence

New technology pinpoints employee skills to help execs form better teams and drive business success



Legal Practice App

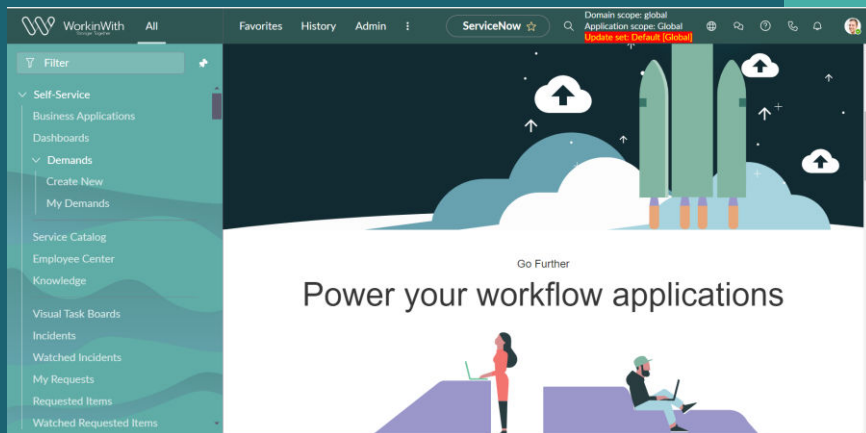
Leverage industry expertise for a configuration and rapid deployment.



HR SERVICE DELIVERY

An ideal HR solution for users

To be more productive and help organizations realize efficiency gains, employees must be empowered by access to intelligent selfservice through digital channels that make it easier for employees to get answers, make requests, and get broken things fixed so they can focus on the business.



- ⌚ Increase self-service with simple access to resources and information.
- ⌚ Easily scale service delivery solutions across IT, HR, Workplace Services, Legal.
- ⌚ Deliver targeted campaigns and announcements to employees based on their role, location, or job type.
- ⌚ Provide managers with tools and resources to better support employee needs.
- ⌚ Give managers a complete view into their team's journeys, stats, and requests.
- ⌚ Create workflows that help employees navigate complex career journeys in moments that matter.
- ⌚ Act on intelligent recommendations with Proactive Prompts.
- ⌚ Empower managers to personalize employee journeys with AI-powered recommendations.
- ⌚ Improve efficiency with the ability for HR admins to create multiple cases at once with bulk case creation.

HR Service Delivery by servicenow®



HR Case Management

- Supporting management for cases involving employee grievances, disciplinary actions, and long-term disability leave.
- Assisting in the creation of customer automated workflows.
- Providing detailed reports and other analytical features.
- Consolidating control into a single, centralized dashboard.
- Offering intuitive employee-self-service options.
- Converting analogue (paper) HR files and forms into digital versions.
- Assisting wherever possible in the tasks associated with submitting, reviewing, and responding to employee requests.

Campaign Automation

Disseminate messages to specific audiences:

- Messages are delivered to targets defined by HR based on many criteria
- HR has a clear view of the interactions produced by the messages
- It is possible to program message scenarios

Enterprise Onboarding & Transition

Implementing an onboarding service in a correct, repeatable way will help you achieve business objectives such as:

- Improving the candidate-to-employee experience
- Increasing new hire productivity and retention
- Improving the efficiency and transparency of your onboarding process



HR Service Delivery by servicenow®



Employee Journey Management



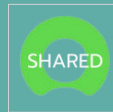
Deliver personalized cross-functional employee journeys with smart workflows that support real-time tasks, learning, and listening.

- ❖ Offer personalized career paths to employees
- ❖ Measure employee feedback in real-time
- ❖ Deliver learning experiences in the workflow
- ❖ Automate complex employee journeys across the enterprise

Employee Document Management

Comply with paperless HR file management requirements. Get built-in support for automatic purge and legal hold times, plus increased security.

- ❖ Increase efficiency and enhance self-service
- ❖ Control access to sensitive information easily (Like absence management ...)
- ❖ Keep your records up to date



Listening Posts

Enables simple quick surveys to capture employee touchpoints, gain insights from employee feedback, and improve their overall experience.

- ❖ Secure Survey Response
- ❖ Deliver survey metrics to understand employee experience
- ❖ Visual survey metrics to understand employee experience
- ❖ Identify problem areas by drilling down to survey questions with lower scores
- ❖ Enable a voluntary survey

Employee Growth & Development

Gain insights into your employees' skills. Deliver personalized journeys to increase employee satisfaction.

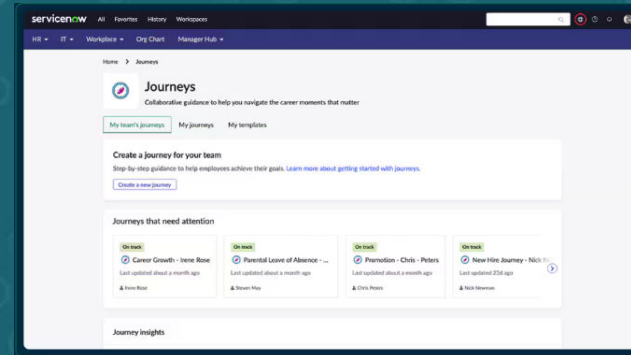
- ❖ Improve visibility into your employees' capabilities
- ❖ Encourage in-depth career discussions
- ❖ Help your employees be proactive in their careers and discover new opportunities.

Employee Journey Management

Shared Service

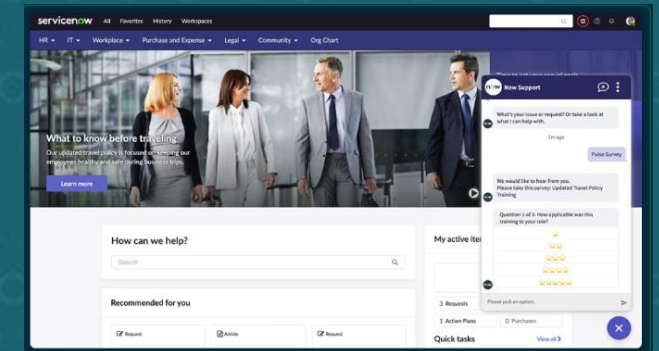


- Offer employees personalized career paths
- Measure employee feedback in real time
- Offer learning experiences in the workflow
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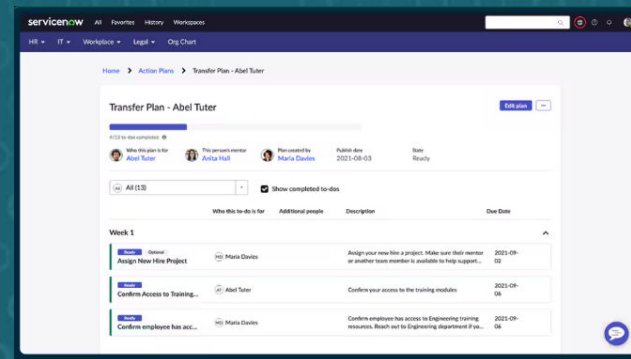
Pathways

Enhance managers' experience with personalized employee paths.



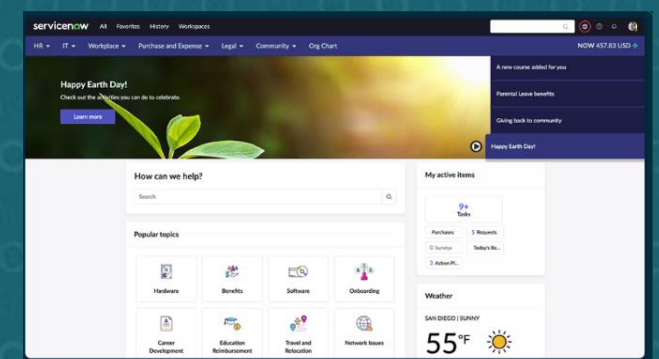
Listening Posts

Create surveys to collect feedback and gain insights to improve employee experience.



Learning Posts

Deliver tailored learning experiences in the workflow to help employees at the right time.



Employee Experience Packs

Reduce time-to-value with ready-to-use configurations, content and workflows.



Absence Management *Shared Service*

Viewing absence and leave histories

This functionality provides a comprehensive view of each employee's absence and leave history, enabling an understanding of individual patterns that can be instrumental in personalizing management strategies.

Running reports

Absence management software can run detailed reports to ensure that both planned and unplanned leaves are in line with legal requirements.

Comparing absentee rates to industry benchmarks

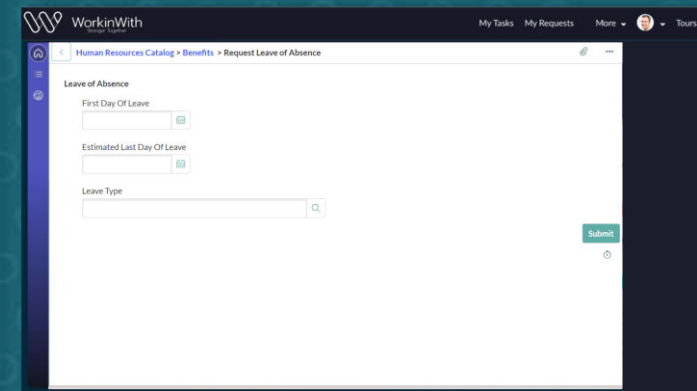
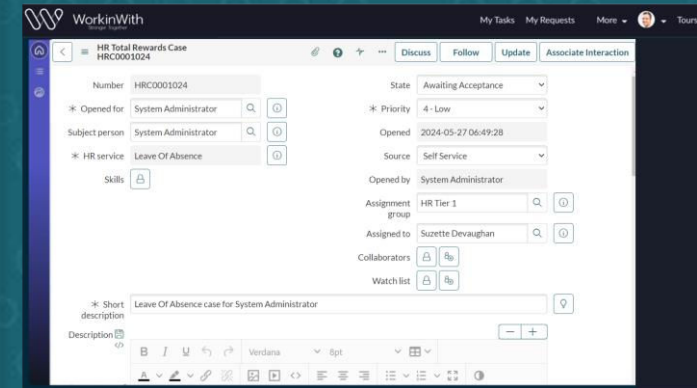
Understanding how an organization's absentee rates compare to industry standards is vital for assessing overall efficiency and competitiveness. Absence management software can provide comparative insights that facilitate informed decision-making and strategic planning.

Automating and streamlining leave request processes

Modern absence management tools often come with self-service options, enabling employees to request and manage their leaves on their own. This fosters a sense of responsibility and autonomy among employees, while simultaneously reducing administrative overhead.

Integrating with other HR tools

Many absence management systems are designed to integrate seamlessly with other HR tools. This ensures that all information related to an employee's time off is easily accessible and aligned with other HR functions, creating a more cohesive management approach.





On / Off Boarding Shared Service

Onboard assets with ease

Configure and stage assets to meet the needs of new hires, temporary workers, contractors, and remote employees

Embed in HR ramp up

Include hardware selections and software choices in the employee ramp up journey for a seamless experience

Make better use of inventory

Source and transfer assets from what's available in stock or the Service Catalog before making net new purchases.

Reduce human intervention

Integrate with external hardware asset providers to save time across transactions using Zero Touch Refresh.

Enforce standard offboarding

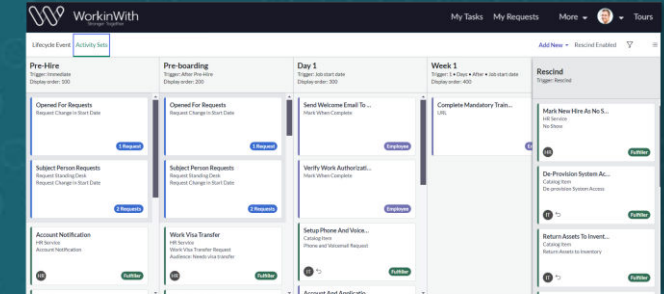
Use set workflows to uninstall software, revoke license, and reclaim SaaS subscriptions assigned to the departing user.

Reduce technology asset risk

Ensure hardware and devices are returned and processed to reduce the risk of lost, missing, or stolen company property.

Decide the asset's next step

Determine which assets to redeploy, repair, retire, dispose, repurpose, or return to inventory after an employee leaves.



User ID	Name	Email	Active	Created	Updated
User 1	User One	userone@gmail.com	true	2024-05-28 04:09:43	2024-05-28 04:09:43
User 2	User Three	usertree@gmail.com	true	2024-05-28 04:10:32	2024-05-28 04:10:32
User 7	User Two	usertwo@gmail.com	true	2024-05-28 04:10:09	2024-05-28 04:10:10



Easy-to-use, intuitive interface



WorkinWith
Stronger Together

Human resources ▾ Technology services ▾

My Tasks My Requests More ▾ Tours

How can we help?

How can we help? 🔍

Quick links

- Password Reset
- System Status
- Request Standing Desk

Popular topics

WorkinWith News Center

Welcome to News Center

Ground Breaks on New Office Development L...
New Office to Support Significant Growth and Job Creation in the...
10th Annual Environmental Sustainability Conference
10th Annual Environmental Sustainability Conference

All News Categories

Personalized content delivery

WorkinWith Manager Hub

Welcome to Manager Hub, Maria

Global Day of Purpose

How can we help?

My active items

- Tasks
- Requests
- Surveys

Integrated with Microsoft 365

WorkinWith Manager Hub

Welcome to Manager Hub, Maria

Suggestions for you and your team

- Upcoming discussion with Emily
- Assign changes to your team

Manager Hub



Centralized HR workspace



Keep it up! You are doing great by completing 17 cases this week.

2022-01-13 09:44

Overview

SLA at risk 1	HRC000277 Opened Dec 27 Report Inquiry for Matthew Robinson Priority: 4 - Low, State: Awaiting Acceptan..., Last updated: 5 days ago	My cases by request type 26 All cases	
High priority 2	HRC000715 Opened Jan 4 Request a background check Priority: 2 - High, State: Work in Progress, Last updated: 13 minutes ago	HRC000263 Opened Dec 16 Report Inquiry for Howard Johnson Priority: 2 - High, State: Work in Progress, Last updated: 12 minutes ago	<ul style="list-style-type: none"> New Hire Onboarding: 14 Employment Verification Letter: 2 Report Inquiry: 2 Request Background Check: 2 Request Drug Screen: 2
All cases 26	HRC000914 Opened Jan 11 Request Relocation Assistance Priority: 3 - Moderate, State: Ready, Last updated: 2 days ago	HRC000621 Opened Jan 7 Beneficiaries Inquiry request for Tyree Courr... Priority: 4 - Low, State: Work in Progress, Last updated: 4 days ago	
	HRC000846 Opened Jan 7 Request Onboarding Priority: 4 - Low, State: Ready		

HR topics

- Pay and Time
- Onboarding
- Benefits
- Employee Conduct
- Career Development
- HR Systems
- HR Policies
- Employment Information
- Travel and Relocation
- Restroom and Recreations
- Policies and Procedures

Improved self-service

Anonymous Report Center

Submit an Anonymous Report

Follow up on a report

About anonymous reporting

Post-investigation process

Secure employee data

HR Manager

Average Time to Hire: 3.15 days

Open Cases: 285

HR Case Growth: 16

4.2

4.72 days

Modern intuitive dashboards



Stronger Together

www.workinwith.com